



Coronavirus update

In the light of ongoing issues surrounding the current public health situation, we remain fully focussed on providing the highest quality service possible to our clients as well as on the health and safety of our employees.

We are taking proactive steps to ensure we are ready for a prolonged period of disruption. Our senior management team are continuing to monitor developments very closely and are ready to act on the guidance of the UK Government and World Health Organisation.

We have fully tested our business continuity plans and checked that staff who may need to work remotely are equipped and ready to do so. We are also maximising the use of technology to communicate with our clients, service partners and key stakeholders in order to maintain our high standards of client delivery.

We have issued practical guidance to staff as well as important, scenario-based information on how to manage specific circumstances should they arise. In addition, we are liaising with relevant local authorities and health agencies wherever appropriate.

We are confident that these protocols will help us manage the potential impact of coronavirus on our business and will in turn allow us to meet our obligations to our clients.

However, we are mindful that this is a developing situation and we will take any additional measures required as the situation evolves in order that we might service the needs of our clients effectively.

As we work with agents, venues and other key stakeholders to explore all likely scenarios, we will continue to keep all of our clients fully updated and I will be available to answer any further questions that you may have.

Andrew Wilkinson
CEO – Music+Sport

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